

# **GSH HOME MED CARE, INC.**

*quality homecare products*

The implementation of the MedForce Technology Document Imaging program has greatly enhanced our access to patient information. Since implementing this into our network all workstations can now review any chart document. This expedites getting answers and cutting down on staff needing to bother the office staff and pulling files and paging through the chart to find the answer. Being able to make a copy of a document and than record who and for what reason it was copied meets the HIPPA guidelines for tracking purposes.

The reduction in file cabinet space is amazing in the amount of room we now have in the file area. We will never need to have to purchase a file cabinet again with this technology. Again it is one of those things that you say, "How did we do this without this technology". Our staff needed to change the process in how we handle the initial paper as it flows through the office. The great time saver it is for our staff who did the filing is tremendous. We will find work for these persons, probably creating a better customer service response for other areas that were neglected. The other areas of the software that we did not even get into yet will undoubtedly create more time savings and better tracking of the A/R.

I would strongly encourage MedFORCE Technology to be part of every HME company.

Roy Zimmerman

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