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2131 Hollywood Boulevard
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Joint Commission
on Accreditation of Healthcare Organizations

Medforce Technologies, Inc.
410A Route 59
Monsey, NY 10952

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Dear Esther:

If you asked me what I like most about Medforce Scan, it would be the tremendous time we save.

The Medforce Scan program allows everyone to have every file at his or her desk. When a referral calls on the phone and starts discussing a particular account, we can instantly view the file and have an intelligent conversation with them. We no longer play the game of "where is the folder" or "who has the folder".

Should a catastrophe occur, such as fire or hurricane, we will still be able to retrieve all of our files. File audits are almost a pleasure now.

The scanning process is probably as time consuming as paper filing the first time, however we no longer have to re-file anything. If a document is filed incorrectly we still have an opportunity to retrieve it if we know the approximate scan date. In regular file folders, we might file and never find it again.

Training was easy as most of the icons are self-explanatory. The administrative settings allow me to limit who may view or print files. Also, by limiting the delete function, the possibility of lost documents is minimized.

The ERN import function provides the ability to quickly generate an EOB for secondary insurers and a variety of useful reports.

These are just some of the benefits we derive from Medforce Scan, there are many more.

Sincerely,

Robert Lichtenstein
President, Hollywood Medical Supply