



April 10, 2006

Last year Monroe Wheelchair made the decision to purchase a document imaging system. We did considerable research to explore the available options on the market. After completing that research it was very clear that MedFORCE was that best solution on the market. Since making that purchase and implementing the system I am positive that we made the right choice. I have never dealt with a more responsive and professional software company. Their customer service is something that all companies should strive to match. We have also found that we purchased much more than a document imaging system. MedFORCE has become an integral part of our order processing system, purchasing and accounts payable system, and our insurance claims payment processing system. The value that Monroe Wheelchair has received from implementing the MedFORCE system far exceeds our cost.

I am positive that many other MedGroup members would experience the same level of satisfaction that Monroe Wheelchair has with the MedFORCE system and staff.

Please feel free to contact me with any questions.

Best regards,

A handwritten signature in black ink, appearing to read "Doug Westerdahl", written over a horizontal line.

Doug Westerdahl  
President

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