Work Distribution Add-on
Increase the efficiency of CommandCenter by automating work assignments

Balance employee workload and keep everyone at a comfortable pace with the automated Work Distribution Add-on for CommandCenter. Stop distributing and managing work by spreadsheet and defend against overworked or idle employees while ensuring all tasks are handled timely.

Be empowered to automatically even the distribution of work, confirm everyone's queues are of manageable length, and account for individual employee work schedules. Work can be assigned to users or groups and distribution is guided by rules on your data, such as assigning certain dollar value ranges or geographic areas.

This tool removes the need to have an employee monitoring incoming work by automatically assigning tasks to staff that have space in their work queues. The calendar feature streamlines the management of multiple shifts, part-time employees, or employee vacation/absences by allowing managers to remove users from the distribution list either on a scheduled or as-needed basis. The work left in their queues will be placed back in the pool to be assigned to others, keeping productivity on track.

Highlights:

- Distributes incoming work with no human intervention
- Assigns tasks based on data rules you set
- Recipients can be individuals or groups
- Quickly adjust to changing employee schedules
- Guard against falling behind or idle tasks
- Monitor and adjust as needed
- Maximize employee productivity

For more information or to see a demonstration please visit our website at
www.medforcetech.com or call our Solution Consultants at **845.426.0459**

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